Campus Safety & Security can be reached at **413.559.5424** 24 hours a day, seven days a week For life-threatening emergencies or to report a violent crime, **call 911** *Non-urgent messages can be left for parking office at 413 559-5161* 

#### HEALTH AND COUNSELING SERVICES Monday – Friday: 9 am-12 pm and 1-4:30 pm Call 413 559-5458 for appointments or advice

# Dial 911 in a life-threatening emergency

# AFTER HOURS:

Call the Umass Triage Nurse (including Covidquestions) 413 577-5128

UMass Health Services weekend hours: Saturday and Sunday 11 am- 4 pm

# 24-HOUR MENTAL HEALTH SUPPORT -

(413) 559.5458 and press 1 to speak with a mental health counselor.

Transport for non-emergency medical care off campus, call Campus Safety at 413 559-5424 to arrange a taxi that will be charged to your student account.

#### **ROOM/BUILDING REPAIR REQUESTS**

Follow the directions found at www.hampshire.edu/studentlife/workorder.htm (or just google Hampshire college repair requests!) If you have trouble submitting a request call Facilities & Grounds - 413.599.5431 For emergency maintenance issues after business hours call campus safety & security - 413.559.5424

# If you lose your onecard, please email onecard@hampshire.edu

or contact Campus Safety 413 559-5424 for immediate assistance accessing your space. Always lock your doors when you are not home and when you are asleep.

#### IN CASE OF SEXUAL ASSUALT OR RELATIONSHIP VIOLENCE

#### **Confidential Resources:**

The following are confidential on and off campus resources that will not take action with the College on information that you report.

• Center for Women and Community 24hr Crisis Hotline:

(24 hour, confidential support) 413.545.0800

- Hampshire Health and Counseling Services 413.559. 5458
- Office of Spiritual Life 413.559.5282
- Cooley Dickinson Hospital (rape kit & medical care) 413.582.2000

### **Reporting a Complaint:**

These officials will take action on information you report

- Title IX Coordinator- 413.559.6205
- Deputy Coordinator- 413.559.5754

# LOCK OUTS and LOST KEYS

If you lose or lock your keys in your room during business hours, contact the Housing Operations Office (HOO) and arrange a time to borrow your backup key.

After business hours, OR if you are unable to leave your common area, call campus safety and security at 413.559.5424 to come open your door. Both you and staff assisting must wear a mask.



# HAMPSHIRE COLLEGE

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