


# HELPING YOU FACE LIFE'S CHALLENGES

## GROUP TERM LIFE INSURANCE WITH TRANSAMERICA EMPLOYEE RESOURCES

Insurance products underwritten by Transamerica Life Insurance Company



Work-life balance gets tricky when life outside the workplace feels heavier than usual. Your employer has provided employee resource programs with your group term life insurance that can help you feel supported and find the resources that help you find your feet.

### HOLISTIC RESOURCES AVAILABLE WHEN YOU NEED THEM

Your employer doesn't want you to work through hardships alone while trying to focus on work, so we're here to help you maintain a strong work-life balance when you could use a supportive expert to help.

*Transamerica Group Term Life Insurance*<sup>SM</sup> pays a cash benefit to your chosen beneficiary in the event of your death. This insurance also includes employee resources: the Employee Assistance Program (EAP), Emergency Travel Assistance, and Identity Theft Services.

We work with providers whose experienced people are efficient, effective, and caring. ComPsych® supports employees with 24/7 confidential emotional counseling, legal guidance, and so much more. Assist America operates 24/7 to provide global emergency travel assistance and identity theft services.

### THE TRANSAMERICA ADVANTAGE

With 90 years of experience in providing employee benefits, Transamerica is committed to helping you protect what matters most. And we're here to provide support every step of the way.





## EMPLOYEE ASSISTANCE PROGRAM CORE\*

Your EAP provides simple access to private evaluations, short-term professional counseling, referrals, and follow-up services to you and your family members when facing difficult or complex situations. EAP Core provides:

- 3 free grief and bereavement support sessions (available to beneficiaries/family members at time of claim).
- 24/7 clinical, confidential emotional support via text, chat, phone, and email.
- Up to three in-person or video grief counseling sessions (available to beneficiaries/family members at time of claim).
- Online content and research supporting childcare, elder care, housing, education, and more.
- Unlimited telephonic legal support from on-staff attorneys. Free 30-min in person consult plus 25% discount thereafter.
- Unlimited telephonic financial support from on-staff licensed CFP's and CPA's
- Online health risk assessment.
- Free online basic will preparation.
- GuidanceResources<sup>SM</sup> Online and GuidanceNow<sup>SM</sup> website and app.

**Contact ComPsych®, our EAP service providers, to speak to a guidance consultant and access helpful tools:**

**Call:** 866-569-0326 | **TTY:** 800-697-0353 | **Visit:** [guidanceresources.com](http://guidanceresources.com) | **Download app:** GuidanceNow<sup>SM</sup>



## EMERGENCY TRAVEL ASSISTANCE

Receive immediate support and assistance in cases of emergency, travel-related issues, either for leisure or business when traveling 100 miles or more away from home, such as:

- Emergency medical evacuation to the hospital or nearest suitable facility
- Help with emergency travel arrangements
- Foreign hospital admission assistance
- Return of remains in case of death
- Prescription replacement assistance
- Medical, interpreter, and legal referrals
- Medical consultation, evaluation, and monitoring
- Care for minor children and pets left unattended

**Contact Assist America to access helpful tools:**

**Reference #:** 01-AA-TLI-10221

**Call:** 1-877-872 1414 (inside USA, toll free)

**Call:** +1-609-986-1234 (outside USA)

**Email:** [medservices@assistamerica.com](mailto:medservices@assistamerica.com)

**Download app:** Assist America

\* Available services may vary by state.

This is a brief summary of Transamerica Group Term Life Insurance<sup>SM</sup> - TL14 **underwritten by Transamerica Life Insurance Company (TLIC)**, Cedar Rapids, IA. TLIC is not an authorized insurer in New York. Policy form series ICC20 TMTL14IC-1020. Forms and form numbers may vary. Insurance may not be available in all jurisdictions. Limitations and exclusions apply. Refer to the policy, certificate and riders for complete details.

ComPsych and Assist America are third-party service providers for Transamerica Life Insurance Company. ComPsych, Assist America, and Transamerica are not affiliated in any way.

**Up-to-date information regarding our compensation practices can be found in the Disclosures section of our website at [tebcs.com](http://tebcs.com).**

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## IDENTITY THEFT SERVICES

Identity Theft services provide protection of employees' financial information and helps restore personal data if compromised, with:

- Secure credit card and document storage in case of loss or theft
- Internet fraud monitoring and owner notification if a card shows dark web activity
- 24/7 access to a certified Fair Credit Reporting Act caseworker to help restore identity
- Lost or stolen credit and debit card assistance
- Fraud Support Service Kit with agency contact information to help speed restoration

**Contact Assist America to access helpful tools:**

**Call:** 1-877-409-9597 (inside USA, toll free)

**Call:** +1-816-396-9192 (outside USA)



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