

Protecting your personal information:

ID Theft Prevention and Recovery

Identity theft occurs when someone possesses or uses your name, address, Social Security number (SSN), bank or credit card account number, or other identifying information without your knowledge with the intent to commit fraud or other crimes. When a SSN has been compromised, you're 5 times more likely to become a victim of fraud than an average consumer. Immediate action is the only hope for containing or minimizing the impact.



What can you do if your personal information is compromised?

The Fraud Resolution Program is a confidential and easily accessible service available through your E4 Health benefit. In the event of an identity theft or fraud-related event, members will receive a free 60-minute telephonic consultation with a trained and experienced Fraud Resolution Specialist™. The FRS can assist with the following:

- Provide an ID Theft Emergency Response Kit™
- Furnish key documents and offer counsel on how to complete and submit these documents
- Advise on how to notify local and federal authorities, as well as the fraud departments of one's creditors
- Advise on how to communicate with credit reporting agencies and how to place a "fraud alert" or "security/credit freeze" on one's credit line
- Educate on how identity theft occurs and protective measures to take to avoid further occurrences
- Make a legal referral to an attorney for a free initial consultation, if indicated

What can you do to protect your personal information?

Before you become a victim of identity theft, call to speak with a financial educator about steps you can take to protect your personal information from a breach. All members have access to up 60 minutes of free telephonic financial consultation per issue per year.



E4 Health is a free, confidential service that's available to assist you with any work or life issue that matters to you and your family. For professional counseling and supportive resources, call or log on any time, any day.

TOLL-FREE:

WEBSITE:

USERNAME:

PASSWORD:

ALWAYS AVAILABLE
ALWAYS CONFIDENTIAL